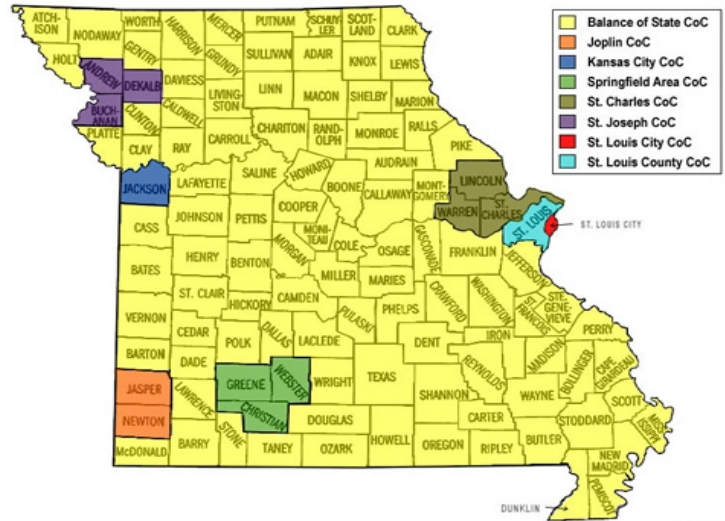




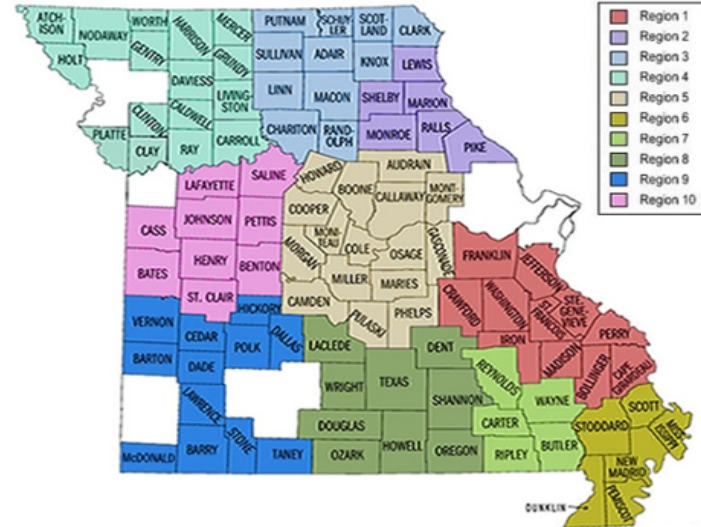
Coordinated Entry Directory for Missouri Continuums of Care (CoCs) -- revised 12/12/17

Online file location: <https://dmh.mo.gov/housing/housingunit/shelterpluscare.html#CE>

Missouri Continuums of Care



Balance of State Continuum of Care Regions



Refer to the maps above to locate which Continuum of Care (CoC) or Balance of State CoC Region your county is in; then find the CoC or Region in the Directory below for information on how to get assessed for housing assistance in your county.

| Continuum of Care OR Balance of State Region No. | Agency Name | Agency Assessment Hours | Agency Address | Agency Phone | Agency Web | Individual Name (not always the person who does assessments) | Individual Phone | Counties in CoC/Balance of State Region + Continuum CE Procedure + Comments |
|--------------------------------------------------|----------------------------------------------|---------------------------------------|------------------------------------|------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Joplin | Housing Connect | M-F, 8-5 | 302 S. Joplin Ave, Joplin 64802 | 417-627-2039 | http://www.escswa.org/menus/co-ordinated-entry.html | Shonna Greninger | 417-627-2039 | Jasper and Newton Counties. Central intake process. Appointments preferred but not required. Shonna will travel to do assessments outside of Joplin and will assess by phone. |
| Springfield | One Door | M-F, 9-5; last assessment is at 3:30. | 300 E. Central, Springfield 65802 | 417-225-7499 | http://www.commpartnership.org/what-we-do-by-division/housing/one-door/ | Pepi Wallace | | Greene, Christian, and Webster counties. Central intake process. No appointment necessary. Assessments can also be done by phone. |
| St. Joseph | Catholic Charities | M-Th, 8:30-4 | 1123 S. 10th St., St. Joseph 64503 | 816-232-2885 or 800-875-4377 | https://www.catholiccharities-kcsj.org/ | | | Buchanan, DeKalb, and Andrew counties. Decentralized process. Support agencies do assessments. |
| | Community Missions 8th Street Drop-In Center | M-F, 8-4 | 869 S. 8th St. Joseph | 816-259-5233 | http://communitymissionscorp.org/dropin.htm | | | Assessment can also be done at The Haven, Th 2-3, 700 Olive St., St. Joseph. |
| | Social Welfare Board Home Unit | M-F, 8-4:30 | 904 S. 10th St., St. Joseph 64503 | 816-233-5188 | http://www.socialwelfareboard.org/h-o-m-e-unit/ | Mark Dobbs | 816-344-5221 | Social Welfare Board Home Unit CSWs do assessments. |
| | Help-Me Hotline | | | 816-364-1131 | | | | Call the Help-Me Hotline for assistance in obtaining an assessment. |

| Continuum of Care <u>OR</u> Balance of State Region No. | Agency Name | Agency Assessment Hours | Agency Address | Agency Phone | Agency Web | Individual Name (not always the person who does assessments) | Individual Phone | Counties in CoC/Balance of State Region + Continuum CE Procedure + Comments | |
|---------------------------------------------------------|-------------------------------------|----------------------------------|---------------------------------------------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| Kansas City | reStart Housing Solutions Center | M-F, 10 am - 12:30 pm | 1444 E. 8th St., KC 64106 | 816-472-5664 | www.restartinc.org | | | Jackson County. Decentralized process. Assessments are available through mental health provider agencies: Swope, Truman, ReDiscover, and Comprehensive Mental Health; CSWs do the assessments. Households can also be assessed at the agencies listed in this section. | |
| | Community Services League | M-F 1-4 pm; M, Th, F, 9 am-12 pm | 404 N. Noland Rd., Independence 64050 | 816-491-2013 | http://www.csicare.org/ | | | | |
| | Community LINC | M & W 12-4 pm; T & Th 9 am-12 pm | 4012 Troost, KC 64110 | 816-531-3727 | http://www.communitylinc.org/ | | | | |
| | Kansas City VA Medical Center | Th, 9 am-11 am | 4801 E. Linwood Blvd., KC 64128; 9th floor, Room M9-300 | 877-424-3838 | https://www.kansascity.va.gov/ | | | | |
| | United Way 211 | | | 816-474-5112 | http://www.unitedwaykc.org/fin-d-support/united-way-2-1-1 | | | Call United Way 211 for assistance on accessing coordinated entry system | |
| St. Louis City-County | Biddle Housing Opportunities Center | Seven days/week, 6 am - 10 pm. | 1212 N. 13th St., St. Louis 63101 | 314-612-1675 | http://stpatrickcenter.org/ | Rachel Hollander | | St. Louis City and St. Louis County. Central intake process. No appointment necessary. | |
| | United Way 211 | | | 314-802-5444 | http://www.stl.unitedway.org/people-we-help/united-way-2-1-1/ | Margo Madison | | Housing Helpline/coordinated entry | |
| St. Charles | Community Council | | 427 Spencer Rd., Ste. 255, St. Peters 63376 | 636-978-2277 | http://www.communitycouncilstc.org/index.php | Dottie Kastigar | 636-978-2277 ext. 407 | St. Charles, Lincoln, and Warren counties. "No wrong door" process (decentralized). Call Dottie Kastigar for more information. | |
| BOS Region 1 | Comtrea | M-F 8-5 | 227 E. Main, Festus 63028 | 636-931-2700 | https://www.comtrea.org/ | | 636-931-6441 (fax) | Region 1 counties covered: Franklin, Crawford, Jefferson. Contact Edwin Cooper at DMH, 573-751-8208, to obtain Intake Assessment documents. Fax completed documents to Comtrea at the number shown to the left. Comtrea will contact the case manager or client listed in the Intake Assessment documents. | |
| | BJC Behavioral Health | M-F 8-5 | 1085 Maple St., Farmington 63640 | 573-756-5353 | https://www.bjcbehavioralhealth.org/ | | 573-756-4557 (fax) | Region 1 counties covered: Washington, Iron, St. Francois, Ste. Genevieve. Contact Edwin Cooper at DMH, 573-751-8208, to obtain Intake Assessment documents. Fax completed documents to BJC Behavioral Health at the number shown to the left. BJC will contact the case manager or client listed in the Intake Assessment documents. | |
| | Community Caring Council | M-F 8-5 | 937 Broadway, Ste #306, Cape Girardeau 63701 | 573-651-3747 | http://www.communitycaringcouncil.org/ | | 573-651-3646 (fax) | Region 1 counties covered: Madison, Perry, Bollinger, Cape Girardeau. Contact Edwin Cooper at DMH, 573-751-8208, to obtain Intake Assessment documents. Fax completed documents to Community Caring Council at the number shown to the left. CCC will contact the case manager or client listed in the Intake Assessment documents. | |
| BOS Region 2 | Preferred Family Healthcare | | 900 E. La Harpe St., Kirksville 63501 | 660-665-1962 | https://pfh.org/ | Ben Klein or Shamarie Johnson | 573-248-3811 | Region 2 counties covered: Marion and Ralls. | |

| Continuum of Care OR Balance of State Region No. | Agency Name | Agency Assessment Hours | Agency Address | Agency Phone | Agency Web | Individual Name (not always the person who does assessments) | Individual Phone | Counties in CoC/Balance of State Region + Continuum CE Procedure + Comments | |
|--------------------------------------------------|--------------------------------------------------------|-------------------------|----------------------------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| | NECAC | | | | https://necac.org/ | LeAndra Bridgeman | 573-985-2411 | Region 2 counties covered: Lewis, Shelby, Monroe, Pike. Assessment available in each of these counties' NECAC offices. | |
| BOS Region 3 | St. Andrews Apartments | Tu & Th, 9-4 | 500 S. Osteopathy, Kirksville 63501 | | http://www.kirksvilleseniorlivingapartments.com/ | Ruby Doss | 660-627-5400 | Region 3 counties: Putnam, Schuyler, Scotland, Clark, Sullivan, Adair, Knox, Linn, Macon, Chariton, Randolph. | |
| | High Hope Employment Services | M & W, 9-4 | 611 W. 3rd St., #1, Milan 63556 | 660-265-4614 | http://www.hhesinc.com/ | Tamarr Maclin | 660-445-2158 | | |
| BOS Region 4 | Dept. of Mental Health | | | | http://dmh.mo.gov/housing/ | Kelli Watkins-Turley | 573-522-2120 | Region 4 counties: Atchison, Nodaway, Worth, Harrison, Mercer, Holt, Gentry, Daviess, Grundy, Platte, Clinton, Caldwell, Livingston, Clay, Ray, Carroll. Please call for more information. | |
| BOS Region 5 | Dept. of Mental Health | | | | http://dmh.mo.gov/housing/ | Kelli Watkins-Turley | 573-522-2120 | Region 5 counties: Howard, Boone, Audrain, Cooper, Moniteau, Cole, Callway, Montgomery, Morgan, Miller, Osage, Maries, Gasconade, Camden, Pulaski, Phelps. Contact Kelli Watkins-Turley to obtain Intake Assessment documents. Complete the Intake Assessment documents and fax to Kelli Watkins-Turley at DMH; she then contacts the case manager to arrange to do a VI-SPDAT. | |
| BOS Region 6 | DAEOC | M, 12:30-4:30 | 820 Anderson St., Sikeston 63801 | 573-471-4114 | http://www.daeoc.com/ | Amy Hopper | | Region 6 counties: Stoddard, Scott, Mississippi, New Madrid, Dunklin, Pemiscot. Ask for a "Coordinated Entry Intake." | |
| | Family Counseling Center | F, 8-12 | 1201 Ely, Kennett 63857 | | http://www.fccinc.org/ | Lisa Dunham | 573-888-5925 ext. 1405 | | |
| BOS Region 7 | Family Counseling Center | | | | http://www.fccinc.org/ | Sherry Lansford | 573-686-1200 ext. 3241 | Region 7 counties: Reynolds, Wayne, Carter, Butler, Ripley | |
| BOS Region 8 | Ozark Action, Inc. (OAI) | M-F, 7:30-5 | 710 E. Main St., West Plains 65775 | 844-554-6635, 417-255-2364 | http://www.oaiwp.org/ | Tara Bray | 417-256-6147 ext 295 | Region 8 counties: Laclede, Wright, Douglas, Ozark, Texas, Howell, Dent, Shannon, Oregon. After hours, on weekends or if no one is in office, calls are forwarded to a cell phone with a message that asks for the client to leave a message, and if they are homeless and it is after hours for them to dial 211 for assistance. | |
| BOS Region 9 | West Central Missouri Community Action Agency (WCMCAA) | | 106 W. Fourth St., Appleton City 64724 | 660-476-2185 | https://wcmcaa.org/ | Sherry Vogel | 660-476-5901 (fax) | Region 9 counties covered by WCMCAA: Vernon, Hickory, Cedar, Barton, Dade, Polk, Dallas. Contact Sherry Vogel to obtain Intake Assessment documents. Complete the Intake Assessment documents and fax to Sherry Vogel at WCMCAA; she then contacts the case manager to arrange to do a VI-SPDAT. | |
| | Dept. of Mental Health | M-F, 8-5 | 1706 E. Elm St., Jefferson City 65101 | 573-522-2120 | http://dmh.mo.gov/housing/ | Kelli Watkins-Turley | 573-526-7797 (fax) | Region 9 counties covered by DMH: Lawrence, McDonald, Barry, Stone, Taney. Contact Kelli Watkins-Turley to obtain Intake Assessment documents. Complete the Intake Assessment documents and fax to Kelli Watkins-Turley at DMH; she then contacts the case manager to arrange to do a VI-SPDAT. | |
| | West Central Missouri Community Action Agency (WCMCAA) | | 106 W. Fourth St., Appleton City 64724 | 660-476-2185 | https://wcmcaa.org/ | Sherry Vogel | 660-476-5901 (fax) | Region 10 counties covered by WCMCAA: Cass, Bates, St. Clair, Henry, Benton. Complete the Intake Assessment documents and fax to Sherry Vogel at WCMCAA; she then contacts the case manager to arrange to do a VI-SPDAT. | |

| Continuum of Care <u>OR</u> Balance of State Region No. | Agency Name | Agency Assessment Hours | Agency Address | Agency Phone | Agency Web | Individual Name (not always the person who does assessments) | Individual Phone | Counties in CoC/Balance of State Region ♦ Continuum CE Procedure ♦ Comments | |
|---------------------------------------------------------|-------------------------------------|-------------------------|---------------------------------------|--------------|---------------------------------------------------------------------------------------|--------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| BOS Region 10 | Pettis County Community Partnership | M-Th, 7:30-5 | 1400 S. Limit Ave, #29, Sedalia 65301 | 660-827-0560 | http://pettiscommunitypartners.com/ | Roxanna Parker | 660-827-0633 (fax) | Region 10 counties covered by Pettis Community Partnership: Saline, Johnson, Pettis, Lafayette. After hours and at any time during regular office hours that the line cannot be answered, a recording instructs the caller to call 911 for an emergency or call 211 if they need immediate housing assistance. It then requests that they leave a message and their call will be returned by 8 a.m. the next business day. | |